F08-01 RMA Form EN

Revision:

20 April 2020



Rules for a smooth and problem-free handling of a return shipment

1. Please fill in this RMA form completely and send it to service@ravas.com.

Company	Department	
Name	E-mail	
Address		
Country	Telephone	
System	Sales order number	
Serial number	Article number	
Delivery date	Invoice number	
Reason for return:		

2. Ravas will provide you with an RMA number on request. Please enter this number below

RMA Number:	

- 3. Please package the system in such a way that no damage can occur and attach a copy of this completed RMA form to the system (see page 2 for instructions).
- 4. Send the system to:

RAVAS Europe Toepadweg 7 5301 KA Zaltbommel The Netherlands

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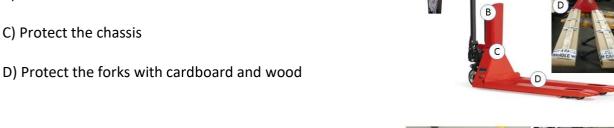
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Packaging instructions for Return*

- A) Protect the handle with cling foil and or cardboard
- B) Protect the indicator



- A) Protect the forks with cardboard and wood
- B) Protect the indicator
- C) Protect the chassis



- A) Do not let the product stick out and secure it on a pallet
- B) Protect the product
- C) Secure the box and provide it with an address



Fill up the box properly so items can't move



^{*} Transport damage caused by poor packaging is for sender's account.